



For our established subsidiary in the USA, we are currently looking for a

Field Service Engineer

Your Main Responsibilities

As a manufacturer of high-quality measuring systems, Sympatec is known for excellent product and service quality paired with above-average customer satisfaction. One of the keys to our success is our professional international customer service.

To strengthen our After-Sales Service, we are looking for a motivated and committed specialist. After a thorough training, your area of responsibility includes the commissioning and user training of the Sympatec instruments at our customers' places of business. Then you take care of the systems through maintenance and repair work. You will be travelling domestically and internationally, as well as providing support from your workplace.

Your Qualifications

You have successfully completed a technical or engineering education or have comparable professional experience with a technical orientation (electronics, mechatronics, etc.). With a keen interest in complex technologies, you can tailor both equipment and software to customer applications. Your education is the basis we build on. Whether you are a junior or professional – we rely on your commitment.

Required are professional skills, motivation and customer orientation. In addition, you possess the ability to work in a team and organize efficiently, but also work independently. The position requires a valid driver's license and at least the permanent residence in the U.S., as well as a valid passport.

What we have to offer

At Sympatec, you will find a familiar and international culture with open, committed and highly qualified employees. You can expect a diversified and responsible full-time job in a motivated team. Our claim to set a course with innovation and quality makes for a very interesting and constantly challenging work environment. You can expect a performance oriented and competitive salary, all typical benefits, as well as the use of a personal company vehicle, commensurate with the position for a successful field service.

If you feel you are the right person for this position, we expect your detailed resume – preferably by email.

Sympatec Inc. | Pennington, March 2023

Sympatec GmbH was established in 1984 as a spin-off from the Technical University of Clausthal. For more than 35 years we are pioneering high-tech instruments for particle size and shape analysis, serving a variety of applications in laboratory and process for customers worldwide.

With continuous innovations in laser diffraction, dynamic image analysis, ultrasonic extinction and photon cross-correlation spectroscopy (PCCS), Sympatec makes a prominent contribution to the development, production and quality control of most challenging particulate systems; e.g. in Pharma, Food, Chemicals, Minerals, Powder Metallurgy.

Sympatec is represented in over 70 countries with about 180 employees in 20 offices and with qualified partners. As a technology leader we focus on innovation, quality and premium service. As an independent family-owned business we live up to our social responsibility with regional projects.

Our established office in Pennington, near Princeton, New Jersey covering both American continents, reaching from the northernmost Canadian territory all the way down to the southern tip of Chile. It offers existing and potential customers professional advice and dependable support.

Sympatec Inc. – System | Partikel | Technik
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